



www.iolock.com terms and conditions of sale

General:

This present terms describe the conditions of access to the Web site www.iolock.com (named hereafter "Iolock" or "Our").

These terms and conditions, as published on Iolock Web site located at www.iolock.com at the time of sale, are the official terms and conditions of sale between Iolock and Purchaser and may be amended from time to time without notice at Iolock sole discretion. If you would like to place an order on Iolock Web site you must be accept this terms and conditions of sales.

Pricing:

Our prices are in Euros and not include VAT and local TAX; You must be specify your international VAT number in your iolock account. The carriage and packaging cost can be vary and depend of the delivery address.

Delivery Times:

The average Delivery times is 4 days (working days), from Monday to Friday, excepted in exceptional cases. For a delivery a Saturday or in express mode, please contact us.

Secure online Payment S.S.L.:

The online payment by credit card is securised by PAYBOX system. You must be entered the credit card number, the expiration date and the confirmation code in the rear of the card. All of this informations is crypted and none accessible. Iolock never access to this information and sole the payment confirmation is sending to our service by Paybox..

Validy of the offer

WITHOUT COMMITMENT EXCEPT SALE. UNDER RESERVED OF AVAILABLE STOCKS.

Article 1: Iolock

According to the French law and the «article L121-18 du code de la consommation », all payment or complaint must be directly sent to Iolock.

Article 2: The price

All the price are without VAT, the VAT and others TAX is only apply in accordance with the current law apply at the delivery date.

Article 3: Payment

Each order can't be validate without a full payment (credit card, cheque, bank transfert). A full payment including the VAT and TAX if applied and the carriage and packaging cost. Iolock reserves a right of withholding on the merchandise Up to complete payment.

Article 4: Order

The order, according to available stocks, has to conform strictly to the offer in particular to the formats, the proposed quantities and deadlines in case of special and promotional offers.

Article 5: Products availability and destruction

Iolock will not be responsible for any disaster having destroyed the products or caused a significant damage. In that case, and for lack of available stock to proceed to his replacement, Iolock refund the buyer in 30 days.

Article 6: Non-Conforming delivery and risk of loss

Buyer shall notify Iolock of any visible defects, quantity shortages or incorrect product shipments within seven (7) days of receipt of the shipment. Failure to notify Iolock in writing of any visible defects in the products or of quantity shortages or incorrect shipments within such period shall be deemed an unqualified waiver of any rights to return products on the basis of visible defects, shortages or incorrect shipments. Seller shall retain a security interest in the products until Buyer's final payment to Iolock for the products. Risk of loss and title shall pass to Buyer as soon as the products have been placed with a transport agent.

Article 7: Returns and cancelation.

Cancelation, according to the French law and the «article L121-16 du code de la consommation ».

At the date the purchaser received the products, the purchaser have a deadline of 7 days to return the products without documentary evidence and ask Iolock to refund it.

Returns of products require prior, written approval from our company. Products manufactured to special order will not be accepted for return. Shipped carriage and packaging paid, in their original packaging, the products will only be accepted once they have



undergone a quality control; a credit note equal to the initial invoice amount will be issued provided that the returned products are in perfect working order. Otherwise, all costs incurred in making the products ready for sale will be deemed deductible. Iolock refund the amount of the credit note 30 days after we received the returned products.

Article 8: Transfert of ownership

"The purchase order recorded above was placed according to our general sales terms and conditions and includes this clause on the reservation of ownership: our company reserves ownership of the sold goods up to full and final encashment of the related invoices. The buyer is authorised to resell the goods as part of its normal business operations, owever, in return, it irrevocably transfers to our company all the resulting receivables that have been generated or will be generated in its favour. Up to full payment of its price to our company.

Article 9: Place of jurisdiction

In the event of dispute, the Commercial Court in Senlis (France) shall have the only jurisdiction, even in the event of a thirdparty complaint or multiple defendants. Our bills of exchange or payment approvals do not constitute either a disclaimer or a waiver of this jurisdiction clause.

Article 10: Force Majeure

Fairchild shall not be liable for any damage or penalty for delay in delivery or for failure to give notice of delay when such delay is due to the elements, acts of god, acts of the Buyer, act of civil or military authority, war, riots, concerted labor action, shortages of materials, or any other causes beyond the reasonable control of Fairchild. The anticipated delivery date shall be deemed extended for a period of time equal to the time lost due to any delay excusable under this provision.

Privacy data protection

According to the French legislations on the protection of the privacy data (directives 95/46 of October 24th, 1995), you have a right of access and rectification relative to your privacy data storage into iolock.com Web site. You can exercise this right either by e-mail for the following address contact@iolock.fr, or by sending your demand by letter.

www.iolock.com

Contact us:

IOLOCK

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